



Disaster Survivor's Checklist

- 1 Call my insurance agent (Homeowner & Flood)**
To file a claim for damage to my home. Be sure to take photos to document damage.

- 2 Register with FEMA**
FEMA offers disaster survivors multiple options to apply: Go to www.DisasterAssistance.gov, download the FEMA mobile app, call the toll-free numbers below or visit a local Disaster Recovery Center. People with disabilities should make any reasonable accommodation request at this step.

- 3 Schedule a FEMA inspection**
FEMA inspectors typically schedule onsite inspections with the applicant within two weeks after the applicant has registered for disaster assistance. Due to the extent of damage in Texas, your on-site inspection may take longer.

- 4 Read my FEMA determination letter carefully**
The letter should explain FEMA's decision and any problems to correct. If a mistake has been made, contact FEMA right away by calling the toll-free numbers below or visiting a Disaster Recovery Center.

- 5 Use the FEMA grant for disaster-related purposes**
The notification letter from FEMA explains how to use the funds appropriately.

- 6 Save receipts and maintain good records**
Document how the funds were used and retain records for all repairs, cleanup and disaster-related costs for at least three years in case of a FEMA audit.

- 7 Stay in touch with FEMA**
Go to www.DisasterAssistance.gov or call the toll-free numbers below.

- 8 Visit a Disaster Recovery Center**
Go to www.DisasterAssistance.gov to find the nearest Disaster Recovery Center or call the toll-free numbers below.

- 9 Visit a FEMA Hazard Mitigation Display**
Available at participating home improvement stores; look for public announcements.

Stay in touch with FEMA

800-621-3362
(711/Video Relay Service)
800-462-7585 (TTY)

www.DisasterAssistance.gov

- Check application status
- Find a Disaster Recovery Center